



Welcome to Switzerland





Country / Canton / Commune



Switzerland
Population: nearly 8 million



Canton of Zurich
Population: 1.4 million

City of Zurich
Population: 400,000



City of Kloten
Population: 18 500



Our commune

- Do you enjoy living here?
- Are you familiar with this?
- What would you like to know about Kloten?



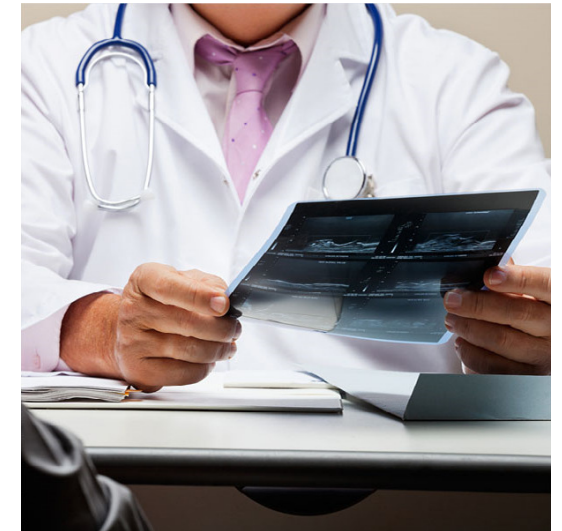
Language

- Language as the key to successful integration
- Four national languages
- In our commune: German and Swiss German
- Subsidized German classes
 - 48 Lessons, 270.- CHF
 - Registration and Info-Flyer in [www.kloten.ch /deutschkurse](http://www.kloten.ch/deutschkurse)



Health

- Compulsory health insurance, income-dependent reduction of premiums
- Comparis
- Premium reduction according to income
<https://www.svazurich.ch/pdf/IPV2016.pdf>
- Information about premium reduction of accident insurance (employer or private)
- General practitioner
- Advising in pharmacies





Emergencies

- Go directly to a hospital only in an emergency
- Hospitals/clinics in the region: Bülach Hospital
- Medical emergency: 144
- Fire brigade: 118
- Police: 117
- Rega: 1414



Children and families

- Support from birth on
 - Counselling for mothers and fathers
 - Play groups
 - Childcare
-
- Brochure: «Angebote für junge Familien in Kloten»* (Stadthaus or www.kloten.ch -> Schule + Kinderbetreuung)



*“Offers for young families in Kloten”

School system

- Elementary education
- Parental involvement
- Opportunities after compulsory education
- www.schulekloten.ch
- More information about school administration available at Stadthaus
- www.musikschule-kloten.ch



Employment

- Employment and residency permits
- Recognition of degrees
www.sbf.admin.ch/diplom
- Occupational counselling: biz
(Berufsinformationszentrum Kloten),
Hamelirainstr. 4
- Unemployment and looking for work: RAV
Regionales Arbeitsvermittlungszentrum
Opfikon-Glattbrugg, Europastr. 13
- Private job placement offices
(randstadt, adecco)
- Salary account





Public transport

- Purchase tickets before departure (ticket vending machine, app, ticket counter)
- Variety of passes and travel cards (e.g. Half-fare travelcard, GA travelcard, Track 7, Junior travelcard, monthly passes)
- Children under 6: free
- Children aged 6-16: half-fare, Junior travelcard
- Fare zones
- www.zvv.ch
- www.sbb.ch





Automobiles

- Driver's licence: Validation / transformation into Swiss driving license (of foreign country drivers licence)s at the very latest 1 year after entry into Switzerland
- Driving test
- Vehicle importation: notification by Road Traffic Office
- Other information from Road Traffic Office www.stva.zh.ch
- Car-sharing www.mobility.ch





At home

- Quiet periods (at night, at mid-day and on public holidays) in Kloten
- Compliance with house rules (e.g. laundry room)
- Recommended: home-contents and personal-liability insurance



Waste disposal

- Waste separation
- Per-bag fee for rubbish disposal
- Bags available over the counter at food shops
- Place in waste containers
- Green waste



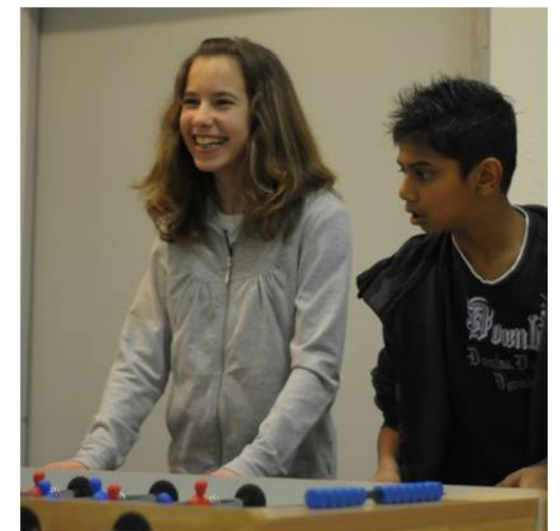
Recycling

- Many kinds of waste can be recycled for free.
- Kerbside collection of paper and cardboard
- Batteries and PET in food shops
- Glass, metal and oil in designated containers
- Waste disposal calendar Kloten (www.kloten.ch -> Dienstleistungen -> Abfallkalender)
- Main collection point: Römerweg



Leisure

- Sports infrastructure and recreation sites in Kloten
- Ludothek / Library
- Youth clubs (www.jugendkloten.ch)
- Cultural offerings
- www.szenekloten.ch
- www.verainsnetz-kloten.ch
- www.musiknetz-kloten.ch
- www.vfk-kloten.ch
- www.hegnerhof.ch



Taxes

- Withholding tax: deductions permissible
- Tax declarations: software can be downloaded
- File tax declaration if gross income is CHF 120,000 or above
- Additional information available from Cantonal Tax Office
- www.kloten.ch-> Dienstleistungen -> Tipps zum Ausfüllen einer Steuererklärung





Social security

- Three-pillar principle
- Unemployment insurance
- Additional support for families: maternity leave, maternity allowance and family allowances
- www.svazurich.ch



AHV + AI
AVS

Versicherungsausweis AHV-IV
Certificat d'assurance AVS-AI
Certificato di assicurazione AVS-AI
Certificat d'assicuraziun AVS-AI
Insurance Certificate

SIEBENTHAL
Name / Nom / Nome / Numa / Name

ANGELIKA
Vorname / Prénom / Prenome / Pranuma / First Name

01. 10. 1971
Geburtsdatum / Date de naissance / Data di nascita / Dat da nascit / Date of birth

756.1234.5678.90
Versichertennr. / N° d'assuré / No d'assicurato / Nr d'assicuratù / Insurance Number



Important in Switzerland

- Meeting deadlines and keeping appointments, punctuality
- Fundamental rights: equality of men and women, protection against discrimination
- Respect for rights and compliance with obligations





Federalism and direct democracy

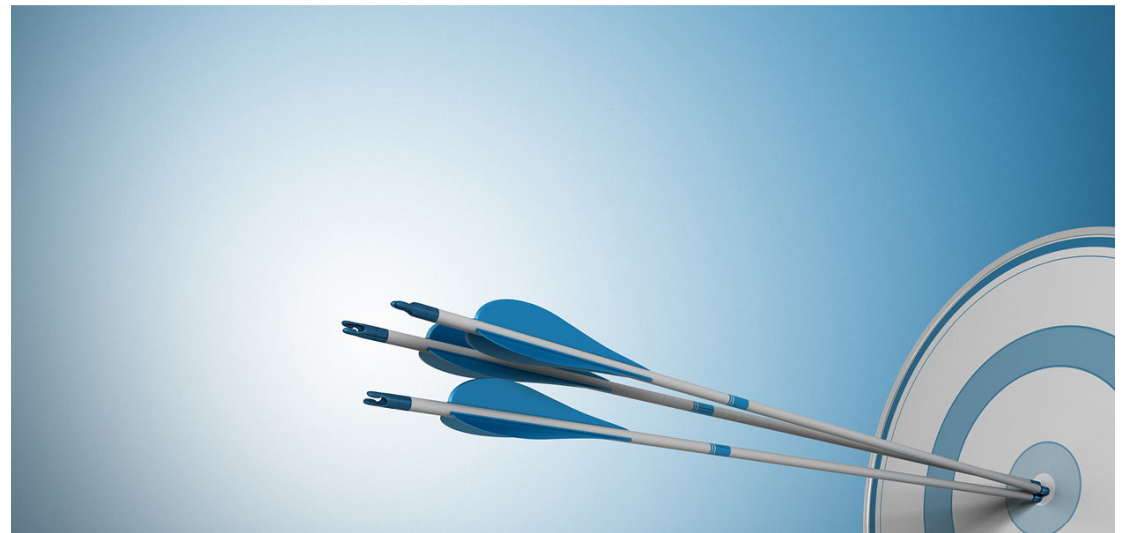
- Confederacy, cantons and communes
- Votes
- All major political forces represented in the government
- Foreign nationals do not have voting rights in the Canton of Zurich
- Participation in Kloten:
www.landsgemeinde-kloten.ch





Have you any more questions?

- We wish you all the best and great success!





Cantonal Integration Office

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The content of the original presentation is based on the brochure "Welcome to Switzerland. Information for new residents arriving from abroad", published by the Federal Office for Migration in 2011. Supplementary information has been added by the Cantonal Integration Office based on past experiences at various communes.

Use of the guide comprises part of the professional training offered by the Integration Office in face-to-face provision of initial information. Further information is available at the Integration Office.

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